

# Authorize.net CIM - Magento 2

USER MANUAL

MAGEDELIGHT.COM

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## License Key

After successful installation of Authorize.net CIM extension by using the Magento setup, you are now required to configure the license key in the admin configuration section. You can set it from:

Admin > Stores > Configuration > MageDelight > Authorize.net CIM > License Configuration. As shown in screenshot below:

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Authorize.net CIM Settings	

You will find two text boxes asking for Serial Key and Activation Key, which you can find in the email you received upon the purchase of extension. See screenshot below:

License Configuration			$\odot$
Serial Key	Enter the serial key that you received at time of purchase.	[STORE VIEW]	
Activation Key	Enter the activation key that you received at time of purchase.	[STORE VIEW]	



## Backend (Admin side) Authorize.net CIM

## Authorize.net CIM payment gateway configuration

You can configure Authorize.net CIM Payment extension through configuration section, Admin > System > Configuration > Payment Methods > Authorize.net CIM (Customer Information Manager) By MageDelight.

#### Authorize.net CIM Payment Method Configuration Options

#### 1. Enabled

This can enable/disable the Authorize.net CIM Payment method.

#### 2. Title

Here you can define the label for Authorize.net CIM Payment method that will display in

- a. Payment section of one page checkout.
- b. Payment information of order, invoice, credit memo and shipment section.

#### 3. API Login ID

Merchant can define API Login Id that is associated with current Authorize.net merchant account.

#### 4. Transaction Key

Merchant can define Transaction Key that is associated with current Authorize.net merchant account.

#### 5. Enable Accept.js

Admin can enable the Accept.js if he wants to transfer the payment data directly from client to authorize.net server. (If it is enabled the sensitive data of client would bypass the merchant server)

Note: Make sure that the URL of your website is SSL certified. To use this feature it is mandatory to get the SSL certificate for your website.

#### 6. Client Key

Copy the key from merchant account of authorize.net and enter here.

#### 7. Test Mode

Admin can define the mode of Authorize.net CIM Payment method of web shop. Merchant can set either "Yes"/ "No" for this option depends on the environment of web shop (Production or Development).

#### 8. Payment Action

Admin can define the payment action that would take on successful order placed by user. Admin can choose,

• Authorize and Capture: This payment action will directly capture the requested amount from the customer credit card on placing an order from frontend or backend.

Invoice will automatically create when user successfully place an order.

• Authorize Only: This payment action will only authorize the requested amount on the credit card of customer on placing an order from frontend or backend.

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In this payment action invoice will not be created after order creation successfully. Admin will have to manually create invoice from backend from order management section.

#### 9. API Type

Admin can define the API type of Authorize.net CIM Payment method for web store. Admin can choose,

- **Soap**: This if the SOAP API Type of Authorize.net CIM Payment Method.
- Xml: This is the XML API Type of Authorize.net CIM Payment Method.

#### 10. Gateway WSDL

This options defines the WSDL URL of Authorize.net CIM Payment method API. Depending on the API Type option selected by admin, this option will have different value,

- API Type Selected "Xml" will have this value <u>https://api.authorize.net/xml/v1/schema/AnetApiSchema.xsd</u>
- API Type Selected "Soap" will have this value https://api.authorize.net/soap/v1/Service.asmx?WSDL

#### 11. Gateway URL

This option defines the Gateway URL for live mode of Authorize.net CIM payment method API. Depending on the API Type option selected by admin, this option will have different value

- API Type Selected "Xml" will have this value <u>https://api.authorize.net/xml/v1/request.api</u>
- API Type Selected "Soap" will have this value https://api.authorize.net/soap/v1/Service.asmx

#### 12. Test Gateway URL

This option defines the Gateway URL for Test mode of Authorize.net CIM payment method API. Depending on the API Type option selected by admin, this option will have different value

- API Type Selected "Xml" will have this value "https://apitest.authorize.net/xml/v1/request.api".
- API Type Selected "Soap" will have this value "https://apitest.authorize.net/soap/v1/Service.asmx".

#### 13. Accepted Currency

This option defines the currency that merchant want to accept with Authorize.net CIM payment method.

#### 14. Debug

This option defines the debugging mode of Authorize.net CIM payment method. Admin can choose "Yes / No" depending on the Production / Development environment if web site. Normally this option should only enabled for development environment.

#### 15. Email Customer

This option will define the email notification generated from authorize.net payment gateway when transaction will successfully completed from web site.

Option value "Yes" of this field will send gateway generated transaction email to customer email address.



#### 16. Merchant's Email

This option will define the email address of merchant that will receive the gateway generated transaction email. Admin can ignore this field by leave blank.

#### 17. Credit Card Types

This option defines the list of Credit Cards that customer can choose from card selection field on payment section of one page checkout page.

#### 18. Credit Card Verification

This field will allow admin to select whether Card Code Verification option should be display or not on payment section.

#### **19. Payment from Applicable Countries**

This option allow admin to configure Authorize.net CIM Payment gateway for specific countries,

- By selecting "All Allowed Countries" from this option will make Authorize.net CIM Payment for customers from all the countries.
- By selecting "Specific Countries" from this option will make Authorize.net CIM Payment method for customers from specific countries.

#### 20. Payment from Specific Countries

This option will only enabled if "Payment from Applicable Countries" option will set to "Specific Countries".

This option will be multi select option so admin can choose one or more countries from this fields for which this payment method will be display on payment section.

#### 21. Validation Type

This option will define the validation type of Authorize.net Payment gateway when processing transaction. This will have following options,

- **a.** None: By configuring this option with this value will ignore the additional verification done by authorize.net gateway during transaction processing.
- **b. Test**: By configuring this option with this value, only field validation will be performed by authorize.net gateway during transaction processing.
- **c.** Live: By configuring this option with this value, authorize.net payment gateway will generates a transaction to the processor in the amount of \$0.01 to \$0.00 for additional verify the card holder validity. This option is necessary for production environment.

#### 22. Is save cards details optional?

The customer must have to save the credit card for future transaction processing if this field it set to "No". By selecting "Yes" for this field will allow customers to choose whether they want to save the credit card for future processing or not.

#### 23. Minimum Order Total

This option defines the minimum order total for which this payment method display on payment section of one-page checkout on frontend.

#### 24. Maximum Order Total

This option defines the maximum order total for which this payment method will display on payment section of one-page checkout page of frontend.

#### 25. Sort Order

This option defined the sort order of payment method on the payment step on checkout one page of frontend.



#### **26.** Transaction timeout in seconds

This option defined the value between 0 and 28800 in seconds.

#### 27. Send Line Items

By configuring this field to "Yes" will display the order items to display in gateway generated emails and also in transaction details page in merchant panel.

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GENERAL	~	Authorize.net CIM (Customer	Information Manager) By MageDelight	Authorize.net CIM by MageDeligh payment method configuration sett
MAGEDELIGHT	~	Enabled [website]	Yes 🔹	
SALES	^	Title [store view]	Authorize.net CIM	
Sales		API Login ID [website]		API details to configure merchant account
Sales Emails		Transaction Key [website]		Allow customers' sensitive data to
PDF Print-outs		Enable Accept.js [website]	Yes	bypass merchant server and directly transfer to authorize.net server from client
Тах		Client Key [website]	7u9Njw58TNW9CY54DePwU8j57A264pyD8wj3HNR	
Checkout		Test Mode [website]	Yes 💌	
Shipping Settings		Payment Action [website]	Authorize and Capture	Payment action can be, - Authorize and Capture - Authorize Only
Multishipping Settings		Gateway WSDL [website]	https://api.authorize.net/xml/v1/schema/AnetApiSc	
Shipping Methods		Gateway Url [website]	https://api2.authorize.net/xml/v1/request.api	
Google API		Test Gateway Url [website]	https://apitest.authorize.net/xml/v1/request.api	
Payment Methods		Accepted Currency [website]	US Dollar	Accepted currency, configured with merchant account
		Debug [website]	Yes 💌	
		Email Customer	No	[WEBSITE]
		Merchant's Email		[WEBSITE]
		Sort Order		[WEBSITE]
		Credit Card Types	American Express Visa MasterCard Discover Other	[WEBSITE]
		Credit Card Verification	Yes Card save	option, if set to.
		Validation Type	None Card or not No - Cards	omer can choose to save at the time of checkout. will be saved forcefully.
		Is save cards details optional?	No	[WEBSITE]
		Payment from Applicable Countries	All Allowed Countries	[WEBSITE]

	<b>Mage</b> Delight	
Payment from Specific Countries	Afghanistan Åland Islands Albania Algeria American Samoa Andorra Angola Anguilla Antarctica Antigua and Barbuda	(WEBSITE)
Minimum Order Total		[WEBSITE]
Maximum Order Total		[WEBSITE]
Transaction timeout in seconds	30	Cart item details will be sent to authoriz.net with payment transaction while checkout for order
Send Line Items	Yes	▼ [WEBSITE]

## Manage change in merchant details

Admin can edit the merchant details (though it is not a good practice to change). **On edit, it is** required to delete the saved credit cards manually from Stores->configuration->Sales->Payment Methods ->Authorize.net CIM.

Delete Cards [website] WARNING ! This action will delete all the records of saved cards associated to current Merchant Id	;
---	---

Note: All saved credit cards details are associated with merchant details. Hence, if merchant edits the details it is required to delete the saved cards because for the authorization merchant details should be matched with saved credit cards.



## Manage Saved cards for particular customer

Admin can manage customer cards from customer management section of backend interface. In customer edit section admin can go to the "**Saved Cards**" tab as shown in the below screenshot:

STOMER INFORMATION	Veronica Costello	First Name
istomer View	T: (555) 229-3326	* HSUNAINE
	Add Now Card	* Last Name
count Information 🥒	Aud New Card	
dresses		Company
ders		
sh List		* Street Address
ved Cards	Admin can manage saved card for customer under customer management section	
		* City
		State/Province     Please select a region, state or province.
		* State/Province
		Please select a region, state or province.
		* Zip/Postal Code
		* Country
		United States
		* Telephone
		Fax
		Credit Card Type
		Please Select 🔻
		* Credit Card Number
		* Credit Card Type
		Month 💌 Year 💌
		* Card Verification Number
		Save Cancel

Here admin can able to view all stored cards for each customer, also can add new card as well as edit or delete particular card.

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## Manage fraud/suspected fraud transactions

#### Authorize.net merchant account settings

Set up conditions in Authorize.net merchant account for credit card verification and address verification services.

#### Credit card code verification settings:

Login to your merchant account on Authorize.net site and click on Account tab. Under settings go to security settings -> card code verification to manage fraud transactions related to credit card code value.

Allow	Allow, Report Triggered Filter(s)	Authorize And Hold For Review	Decline	If Card Code value	
0	0	۲	$\bigcirc$	N Does NOT Match	
0	0	۲	$\bigcirc$	P Is NOT Processed	
	0	۲	$\bigcirc$	S Should be on card, but is not indicated	
0	0	۲	$\bigcirc$	U Issuer is not certified or has not provided encryption key	
Save	Cancel				

Admin can accept payment or deny or review the transaction if suspected fraud as per the conditions set in Authorize.net merchant account.



#### Address verification settings:

Login to your merchant account on Authorize.net site and click on Account tab. Under settings go to security settings -> address verification service to manage fraud transactions related address and zipcode.

General AV	General AVS Responses						
Allow	Allow, Report Triggered Filter(s)	Authorize and Hold For Review	Decline				
•	0	0	۲	в	Transaction was submitted without a billing address.		
•	0	•	۲	E	AVS data provided is invalid or AVS is not allowed for the card type that was used.		
•	0	0	۲	R	The AVS system was unavailable at the time of processing.		
•	0	0	۲	G	The card issuing bank is of non-U.S. origin and does not support AVS.		
•	0	0	۲	U	The address information for the cardholder is unavailable.		
	0		۲	S	The U.S. card issuing bank does not support AVS.		

#### Address and ZIP Code Responses

Allow	Allow, Report Triggered Filter(s)	Authorize and Hold For Review	Decline		Street Address	ZIP Code	Extended ZIP
0	0	0	۲	Ν	No Match	No Match	No Match
0	0	۲	0	Α	Matched	No Match	No Match
0	0	۲	0	Ζ	No Match	Matched	No Match
0	0	۲	0	w	No Match	Matched	Matched
۲	0	0	0	Y	Matched	Matched	No Match

Admin can accept payment or deny or review the transaction if suspected fraud as per the conditions set in Authorize.net merchant account.



#### Magento admin order details for suspected fraud transactions

Admin can accept payment or deny or review the transaction if suspected fraud as per the conditions set in Authorize.net merchant account.

#000000633	Select action (approve/der process from admin if tran suspected fraud	y/review) on payment saction is found			Q 🏚 🛓 admin 🗸
	← Back	Send Email	Accept Payment	Deny Payment	Get Payment Update
ORDER VIEW	Order & Account I	nformation			
Information	Order # 000000633 email was sent)	(The order confirm	ation A	ccount Information	
1				Customer Name	Veronica Costello
Invoices	Order Date	May 8, 2017, 1	0:12:50 AM	Email	roni cost@example.com
Credit Memos	Order Status	Susp	ected Fraud	Customer Group	General
Shipments	Purchased From	M Main W Defaul	ain Website ebsite Store t Store View		
Comments History	Placed from IP	1	0.16.16.117		

Accept Payment: would approve the process and capture the payment.

Deny Payment: If the transaction has been denied then, it would void the process.

**Get Payment Update:** would update the transaction status in Magento admin as per the action taken on suspected fraud transaction from Authorize.net merchant account.



## Manage truthful orders

#### Show transaction details in order

Admin can also view the payment details used by customer during order placed from website. As shown in the below screenshot:

DRDER VIEW	Order & Account Information			
Information	Order # 000000403 (The order co email was sent)	nfirmation	Account Information	
	Order Data	0016 1:01:10 444	Customer Name	Veronica Costel
Invoices	Order Date Mar 1	4, 2010, 1:21:13 AIVI	Email	roni_cost@example.co
Cur	Order Status	Processing	Customer Group	Gene
credit methos	Purchased From	Main Website		
Shipments		Default Store View		
Shipments Comments History	Payment & Shipping Method	Show all required it	nformation about	
Shipments Comments History Transactions	Payment & Shipping Method Payment Information	Show all required in payment transaction	nformation about ion for the order Shipping & Handling I	nformation

Admin can see the payment information for specific order like "Credit Card Type", Credit card number with masked format, total processed amount on the card, card issuer approval code, CAVV Result code, Authorize.net gateway generated transaction id and the currency format in which order was placed.



### Admin can place order with stored card on behalf of customer

Authorize.net CIM payment gateway extension by magedelight.com would allow admin to place order on behalf of customer using saved order. It simply means the admin would not need to contact customer for payment information as shown with below screenshot.

Fusion 1 \$59.00 🗌 Backpack	Payment & Shipping Information		
Clear Shopping Cart Wish List (0) No items Last Ordered items (1) Item	Payment Method  Authorize.net CIM by magedelight Select From Saved Card  XXXX-0017, Veronica Costello  Card Verification Number  Admin can place order on beha customer using saved card Order Total	Shipping Method Best Way Table Rate - \$15.00 Flat Rate Fixed - \$5.00	
Diana Tights	Order History	Order Totals	
Products in Comparison	Order Comments	Subtotal	\$14.00
Uist (0)		Shipping & Handling	\$0.0
No items		Tax	¢1 -

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## Frontend with Authorize.net CIM

#### Authorize.net CIM: Manage My Saved Card

A logged in customer can able to store and manage cards with authorize.net CIM for future uses. To save and manage cards, customer needs to login to website and go to,

#### My Account > My Saved Cards

Where the customer will get list of all saved card if any. Customer can able to save multiple saved cards to use with next order checkout. As shown in the below screenshot:

🚫 LUMA			Search entire store here Q
What's New Women Men	Gear Training	Sale	
Account Dashboard	Custom	er Saved Cards	
Address Book My Downloadable Products My Orders	Card # XXXX-0017	<b>Card Info</b> Veronica Costello Calder, Michigan, 49628-7978	Action Edit   Delete
Newsletter Subscriptions Billing Agreements My Product Reviews My Wish List	Add New Card	T: (555) 229-3326 Add new card to use for future payment transaction	
My Saved Cards	Customer can mai card under my acc	nage saved	

As you can see with above screenshot logged in customer have already stored three cards listed. Customer can able to edit each cards information if required, they can also have option to delete particular card.

Customer will also have button to add new card, which will head to add new card form, which needs to filed with customer billing address and card details as shown with below screenshot,

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May	ebeliyn	ι

Account Dashboard	Add Customer Card	Customer can add new card for future payment transaction
Account Information		
Address Book	Contact Information Customer Information that like	d with card
My Downloadable Products	First Name *	
My Orders		
Newsletter Subscriptions		
Billing Agreements	Last Name *	
My Product Reviews		
My Wish List	Company	
My Saved Cards		
	Street Address *	
Compare Products	City *	
ou have no items to compare.		
	State/Province *	
My Orders	Please select a region, state or province.	$\checkmark$
Aim Analog Watch	Zip/Postal Code *	
Add to Cart View All		
	Country *	
/ly Wish List	United States	$\sim$
'ou have no items in your wish list.	Phone Number *	
Customer can a	add new card for future	
payme	ent transaction	
	Card Information	
	Card Information	
	Credit Card Type *	
	Please Select	$\sim$
	Credit Card Number *	
	Credit Card Number *	
	Credit Card Number *	
	Credit Card Number *          Expiration Date *         01 - January       2016	
	Credit Card Number *          Expiration Date *         01 - January       2016         CVV *	
	Credit Card Number * Expiration Date * 01 - January V 2016 V CVV *	

#### Authorize.net CIM: Use Saved Card for checkout

If customer have already saved card with authorize.net CIM, they can use to pay for order at the time of checkout. For checkout on payment step there would be a list of stored card from where customer can select the one from list and pay for order to selected saved card, as show with below screenshot

Shipping       Review & Payments         Payment            • Authorize.net CIM by magedelight		
Authorize.net CIM by magedelight		
Authorize.net CIM by magedelight		
	Order Summary	
My billing and shipping address are the same	Cart Subtotal	\$59.00
Veronica Costello	Shipping Flat Rate - Fixed	\$5.00
Calder, Michigan 49628-7978	Тах	\$4.87
United States	Order Total	\$68.87
(555) 229-3326		
Select From Saved Card	1 Item in Cart	^
XXXX-0017, Veronica Costello Use saved card at the time of checkout	Fusion Backpack	\$59.00
Card Verification Number *	Qty: 1	
3	-	
Place Order	Ship To:	de la
Chark (Manau ander	Veronica Costello	
	6146 Honey Bluff Parkway	
Apply Discount Code 🗸	United States	
	(555) 229-3326	
	Shinning Method	

There is also an option to use other card if customer don't want to use save card or if customer don't have any sore card. If card save option is set optional, customer will have choose to save card or not.

Shipping Review & Payments		
Payment		
Authorize.net CIM by magedelight	Order Summary	
My billing and shipping address are the same	Cart Subtotal	\$59.
Veronica Costello	Shipping	\$5.
6146 Honey Bluff Parkway	Flat Rate - Fixed	
Calder, Michigan 49628-7978	Tax	\$4.
United States	Order Total	\$68.8
(555) 229-3326		
Select From Saved Card Use new card for order checkout	1 Item in Cart	
Use other card 🗸		¢EQ.(
		\$59.0
Lead type	Gr diy: 1	
Credit Card Number *		
	Ship To:	5
Expiration Date *		
Month 🗸 Year 🗸	Veronica Costello	
Card Verification Number *	6146 Honey Bluff Parkway	
Customer would ask for option to store card.	Calder, Michigan 49628-7978	
Por use with future transaction	United States	
Note: Save this credit card for future use.	(333) 229-3320	